**Programme: Master of Business Administration**

**Semester IV**

## MBA 945-18

## IT CONSULTING

**Objective:** The objective of this paper is to acquaint the students with role of IT Consulting in Business Processes. It shall enable them to understand Consulting Life Cycle, Consulting Projects, Service Level Agreements (SLA) and Ethics in Consulting.

### *Course Outcomes (COs)*

| Sr. No. | At the end of the course, the student will be able to: |
|---------|--------------------------------------------------------|
| CO1 | To analyze the IT requirements of the organization and the underlying environment. |
| CO2 | Toadvise IT solutions and services based on requirements. |
| CO3 | To understand RFP Analysis. |
| CO4 | Toprovide an understanding about SLA. |
| CO5 | To familiar with ethics in consulting. |

(Source: IKGPTU Syllabus for Master of Business Administration (Affiliated Colleges), 2021. https://ptu.ac.in/wp-content/uploads/2022/08/MBA-Upto-4th-Sem.-2021-onwards-affliated-colleges.pdf)